



Board of Alderman Request for Action

MEETING DATE: 6/21/2022

DEPARTMENT: Finance

AGENDA ITEM: Resolution 1078, A Resolution Approving A Water Leak Adjustment Request

REQUESTED BOARD ACTION:

Motion to approve Resolution 1078, approving a water leak adjustment request.

SUMMARY:

The City has received notice from Julie McCullough, a residential utility billing customer, of a repaired water leak and the request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about April 25, 2022, the Utilities Division obtained electronic reads of water usage for the month of April. Those reads were uploaded to the billing system later the same day which provides warnings for customers with no, little, or high usage. Following the month of the April 2022 billing cycle, Julie McCullough had started the cycle with a read of 3,017 and finished the April 2022 billing cycle with a read of 3,620, which resulted in consumption of **60,300** gallons.

In addition, on or about May 25, 2022, the Utilities Division obtained electronic reads of water usage for the month of May. Those reads were uploaded to the billing system later the same day which provides warnings for customers with no, little, or high usage. Following the month of the May 2022 billing cycle, Julie McCullough had started the cycle with a read of 3,620, and finished the May 2022 billing cycle with a read of 3,935, which resulted in consumption of **31,500** gallons.

In both months, the amount used was more than twice the established monthly average. As required by Ordinance 2989-18, Julie McCullough has provided proof of repair/maintenance of the leaking toilets which caused the high usage during both April 2022 and May 2022.

If approved, the leak adjustment would issue a credit of **\$249.91** to utility account 09-001900-05.

PREVIOUS ACTION:

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

POLICY OBJECTIVE:

[Click or tap here to enter text.](#)

FINANCIAL CONSIDERATIONS:

Reduce utility revenues by \$249.91

ATTACHMENTS:

- | | |
|---|-----------------------------------|
| <input type="checkbox"/> Ordinance | <input type="checkbox"/> Contract |
| <input checked="" type="checkbox"/> Resolution | <input type="checkbox"/> Plans |
| <input checked="" type="checkbox"/> Staff Report | <input type="checkbox"/> Minutes |
| <input checked="" type="checkbox"/> Other: Repair Documentation | |

RESOLUTION 1078

A RESOLUTION APPROVING A WATER LEAK ADJUSTMENT REQUEST.

WHEREAS, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and,

WHEREAS, Julie McCullough, a residential utility billing customer with account 09-001900-05, has notified the City of a water leak and is requesting a leak adjustment; and,

WHEREAS, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and,

WHEREAS, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$249.91;

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:

A water leak adjustment in the amount of \$249.91 shall be credited to account 09-001900-05 of residential utility billing customer Julie McCullough.

PASSED AND ADOPTED by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 21st day of June, 2022.

Damien Boley, Mayor

ATTEST:

Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: Julie McCullough

Utility Service Address: 14924 Kelly Drive

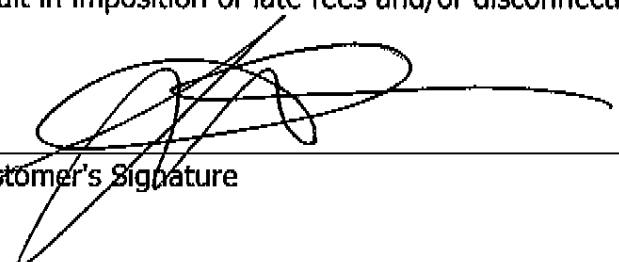
Utility Account Number: 09-001900-05

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$ 249.91 at the Board of Alderman meeting on 6/21/2022.

I, Julie McCullough, agree to attend the Board of Alderman meeting referenced above, and understand that my failure to be present is cause for the Board of Alderman to deny my request.

Upon resolution by the Board of Alderman, I, Julie McCullough shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.


Customer's Signature

6/8/22
Date



Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: Julie McCullough

Utility Service Address: 14924 Kelly Drive

Utility Account Number: 09-001900-05

Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

- The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons): \$8.33
Average monthly water usage for this property: 4,300 Gallons

- Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): \$4.98

- If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.

If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons): \$6.68
Average monthly wastewater usage for this property: 4,300 Gallons
Was the leak inside or outside the home: Inside
Was the wastewater billed winter average or actual usage: Actual Usage

Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

MONTH 1	
Original Water Bill Amount	
60,300 gallons @ 8.33 per 1,000 gallons =	502.30
Adjusted Water Bill Amount	
8,600 gallons @ 8.33 per 1,000 gallons =	71.64
+ 51,700 gallons @ 4.98 per 1,000 gallons =	257.47
	329.11
Water Discount =	
	173.19
Original Wastewater Bill Amount	
60,300 gallons @ 6.68 per 1,000 gallons =	402.80
Adjusted Wastewater Bill Amount	
60,300 gallons @ 6.68 per 1,000 gallons =	402.80
Wastewater Discount =	
	0.00

MONTH 2 (if applicable)	
Original Water Bill Amount	
31,500 gallons @ 8.33 per 1,000 gallons =	262.40
Adjusted Water Bill Amount	
8,600 gallons @ 8.33 per 1,000 gallons =	71.64
+ 22,900 gallons @ 4.98 per 1,000 gallons =	114.04
	185.68
Water Discount =	
	76.72
Original Wastewater Bill Amount	
31,500 gallons @ 6.68 per 1,000 gallons =	210.42
Adjusted Wastewater Bill Amount	
31,500 gallons @ 6.68 per 1,000 gallons =	210.42
Wastewater Discount =	
	0.00

Total Discount = 249.91



Payment details

MM

Matthew Marshall

"Fixing 2 toilets at 14924 kelly 5-9-2022
Replace flappers on 1 and tube adjustment on
both."

- \$115